

Jack Design + Construction completed a major extension and renovation for us, adding about 1100 sq-ft to our original 1900 sq-ft, 3 bedroom house. This consisted of a first floor Great Room (kitchen, dinette and entertainment family-room area), laundry room, and second floor new master bedroom with ensuite bathroom and a dressing room; with a laundry chute that actually works well, going directly into the laundry room. Our family of 3 lived in the house and even had house guests during the entire renovation; including when the old kitchen wall and the old master bedroom wall were dismantled to connect to the new extension areas, and connections to the electrical, water and heating were going on.

Our close friends, whom we entertained weekly during the renovation, were constantly amazed at the clever and simple things Andy and his team did at each step of the construction, to minimize the impact on our day to day living in the house. As an example, we were able to use our old kitchen fully until the new kitchen was in place. We did not have to setup a temporary kitchen and in fact both kitchens were functional for a one week-end overlap, so we did not have to pack and unpack dishes, utensils and food. We just moved them casually from the old kitchen to the new kitchen. Dust, debris and noise were well isolated and controlled. We felt that we still had a comfortable, functional and clean living space throughout the entire renovation!!!

Like most home owners, we were apprehensive before undertaking the major renovation, but we can say that we were pleasantly surprised at the care that Andy and his team took. Yes, we can say that "we truly enjoyed the experience".

Construction started in June and six months later we were using the new space, and we hosted that year's New Years Eve party for about 40 friends and family!!!

All our friends and visitors, without exception, commented that we have a very successful extension, that the quality of material and work is outstanding, and that we were truly fortunate to find such a good trustworthy builder.

Andy and his team work closely together and delivered excellent and exceptional results. We felt that with each aspect of the project, we received good advice, made good design decisions and got best value for the cost of effort and material. Andy and his team are good problem solvers. When doing custom work, there are several situations which do not have standard solutions. We could always count on Andy and his team to come up with innovative and practical solutions.

Even after the renovations were complete, Andy is approachable and is willing to help, even for smaller follow-up tasks that we needed. We would be delighted to recommend Andy and his team to anyone, and can truly say that they will be pleased to meet and know him.

With best wishes,
Frank and Betty Ho (Hamilton, ON.)